

Health Plan Informational Hearings Revised 11/25/09

All Hearings will be in Hearing Room A, Division of Insurance, One South Station, Boston, MA
All hearings begin at 10 A.M.

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| Week 1: | Company Cost Containment Initiatives |
| November 9 | Tufts/ConnectiCare/Fallon |
| November 12 | Neighborhood /United Healthcare/ Aetna/Harvard Pilgrim |
| November 13 | Blue Cross/ Health New England/Assurant Companies/ Other Companies |
| Week 2: | Health Benefit Design, Marketing and Administration |
| November 16 | Tufts/ConnectiCare/Fallon |
| November 18 | Neighborhood /United Healthcare/ Aetna/Harvard Pilgrim |
| November 20 | Blue Cross/ Health New England/Assurant Companies/ Other Companies |
| Week 3: | Consumer Services, Financial Systems and Regulatory Affairs |
| November 23 | Tufts/ConnectiCare/Fallon |
| November 24 | Neighborhood /United Healthcare/ Aetna/Harvard Pilgrim |
| November 25 | Blue Cross/ Health New England/Assurant Companies/ Other Companies |
| Week 4 | General Management Expenses and Claims Payment Systems |
| December 3 | Neighborhood /Tufts /Harvard Pilgrim/ United Healthcare/ Aetna |
| December 4 | Blue Cross/ Health New England/Assurant/ConnectiCare//Fallon/Other |
| Week 5 | Provider Contracting and Network Management |
| December 9 | Neighborhood /Tufts /Harvard Pilgrim/ United Healthcare/ Aetna |
| December 11 | Blue Cross/ Health New England/Assurant/ConnectiCare/Fallon/Other |
| Week 6 | Utilization Management and Claims Payment Trends |
| December 16 | Neighborhood /Tufts /Harvard Pilgrim/ United Healthcare/ Aetna |
| December 18 | Blue Cross/ Health New England/Assurant/ConnectiCare/Fallon/Other |
| Week 7 | Premium Development for Whole Plan and Small Groups |
| December 22 | Neighborhood /Tufts /Harvard Pilgrim/ United Healthcare/ Aetna |
| December 23 | Blue Cross/ Health New England/Assurant/ConnectiCare /Fallon/Other |
| January Sessions | As needed, including invitations to providers |